

# TERMS & POLICIES

## IMPORTANT:

We accept the following credit cards:



Prices are F.O.B. Moorpark, California. Due to unforeseen circumstances beyond our control, **Starwest, Inc. • Win Products reserves the right to change any and all prices, suppliers, terms and conditions without notice.**

**FAX ORDERS:** Fax orders may be received worldwide 24 hours a day, 7 days a week by faxing Win Products offices. Our fax number is 805-531-1100. For foreign inquiries, our international access code is '010' and country code is '1'.

**Returned Checks-** Any accounts with checks returned unpaid will automatically be placed on hold. While on hold only certified check or money order terms will be in effect until check is replaced by cashier's check, money order or the check has been cleared by the bank. It is solely up to Win Products discretion to place any account back on C.O.D. company check terms. A \$21.00 service charge will result each time a check is returned. It is also agreed that the courts in the State of California shall have jurisdiction of any legal action arising out of non-payment from the sale of merchandise from our Catalog and shall be governed by and construed according to the laws of California. **Open accounts :** 1½% interest due on past due accounts.

**FOREIGN COUNTRIES:** Our policy requires that payment for any foreign order be received in U.S. funds only. Foreign currency is not acceptable due to the fluctuating monetary exchange rate. Please specify freight carrier of your choice. If no carrier is specified, we will ship the best way possible.

**FREIGHT CLAIMS:** Win Products carefully packages all orders. However, careless handling by freight companies may result in damage. Please report any claims for damage to the carrier that delivers your merchandise and please be sure to save the carton for the shipping company's inspection. The responsibility after shipment leaves our warehouse lies with the carrier and not with Win Products. We will assist when necessary.

**RETURN MERCHANDISE must include copy of invoice for proof of purchase.**

All returns must be authorized by Win Products in writing. Once Returned Goods Authorization (R.G.A.) has been made, return merchandise may be sent back within thirty (30) days, prepaid, and insured. A 20% service charge will be made on all merchandise returned for credit, unless proved defective or shipped in error. All claims must be made within thirty (30) days from receipt of goods. No C.O.D.'s accepted. Win Products will evaluate all ELECTRICAL PARTS and return them to the manufacturer for further testing. If the part is then found to be defective, and not the fault of the installer, Win Products will repair or replace part in question. In addition, Win Products will assume no responsibility for damage due to misuse or improper application of products contained in this catalog. Merchandise returned due to defects must not be modified in any way in order to receive proper credit. Always check for proper fit of all parts and accessories before painting or modifying. Win Products assumes no responsibility for the cost of paint, labor time, etc. **No special order merchandise will be accepted. No returns will be accepted due to Dealer overstock. Reimbursement will be in the form of merchandise credit only.**

**REFUSED OR UNCLAIMED ORDERS:** Refused or unclaimed orders often result from our customer not being open during time of delivery, having enough cash, or a check on hand to pay for C.O.D. shipments. Returned shipments of this type will result in prepayment of freight cost incurred to Win Products before any future orders will be accepted. All freight cost will be added onto reshipped C.O.D. orders and is in addition to a 20% restocking fee. Payment in advance on future orders may also result from refused or unclaimed orders.

**WARRANTY:** Win Products makes no warranty as to the products distributed by us, expressed or implied. This includes, without limitation, any warranties of merchantability and fitness for a particular purpose. Any manufacturer's written warranty will be included with your purchase. In addition, we shall not be liable for any direct, indirect or consequential damages.

## PLEASE NOTE VERY IMPORTANT:

**OEM** - Items with this notation are original equipment made by the Harley-Davidson® Motor Company. There is no affiliation between Starwest, Inc. • Win Products and the Harley-Davidson® Motor Company.

**Repl. OEM** - Items with this notation are aftermarket products for reference to application only.

## IMPORTANT:

**Starwest, Inc. • Win Products** distributes officially licensed Harley-Davidson® novelty products. However, any products with the trademark, name, word or **OEM** part number used in this catalog by Win Products is intended to be as a reference only to the usage of that particular product. Items that reference **OEM** not Repl. OEM are original equipment parts made directly from the Harley-Davidson® Motor Company. None of the aftermarket parts and accessories in this catalog with the exception of items listed as **OEM** were manufactured by or with the permission of the Harley-Davidson® Motor Co. and there is no affiliation between Harley-Davidson®, Inc. and Starwest, Inc. • Win Products.

**The words,** Bad Boy, Buell, Classic, Convertible, Deuce, Duo Glide, Dyna, Dyna Glide, Dyna Wide Glide, Electra Glide, Evolution, Fat Boy, Fat Head, Harley, Harley-Davidson, H-D, Heritage Softail, Heritage Springer, Hugger, Hydra Glide, Lightning, Low Glide, Low Rider, Night Train, Road Glide, Road King, Roadster, Screamin Eagle, Softail, Sportster, Springer, Sturgis, Street Glide, Super Glide, T-Sport, Thunderbolt, Twin Cam, Twin Cam 88, Twin Cam 88B, Ultra Classic, V-Rod, VRSC and Wide Glide are registered trademarks of The Harley-Davidson Motor Company, Inc., Milwaukee, Wisconsin, U.S.A.

**The following model designations for Harley-Davidson®** motorcycles are used in this catalog for reference only: EL, FL, FLH, FLHC, FLHF, FLHR, FLHRS, FLHRSI, FLHRCI, FLHRI, FLHRSEI, FLHS, FLHT, FLHTI, FLHTC, FLHTCI, FLHTSE, FLHTCU, FLHTCUI, FLHTCUISE, FLHTC Ultra Classic, FLHX, FLHXI, FLST, FLSTC, FLSTCI, FLSTI, FLSTSCI, FLSTF, FLSTFI, FLSTN, FLSTNI, FLSTS, FLSTSI, FLSTSE, FLSTSI, FLT, FLTC, FLTCU, FLTCUI, FLTC Ultra Classic, FLTR, FLTRI, FX, FXB, FXD, FXDB, FXDC, FXDCI, FXDI, FXDB, FXDBI, FXDF, FXDG, FXDL, FXDLI, FXDS, FXDS-Conv., FXDWG, FXDWGI, FXDX, FXDXI, FXDXT, FXE, FXEF, FXLR, FXR, FXRC, FXRD, FXRDG, FXRP, FXRS, FXRSE, FXRS-Conv., FXRS-SP, FXRT, FXS, FXSB, FXST, FXSTI, FXSTB, FXSTBI, FXSTC, FXSTD, FXSTDI, FXSDEI, FXSTS, FXSTSB, FXSTSI, FXWG, GE, K, KH, VRSCDX, WL, WLA, XL, XL 883, XL 883C, XL 883R, XL1200C, XL1200L, XL 1200N, XL 1200R, XL1200S, XLCH, XLCR, XLH, XLH 883, XLH 883C, XLH 883H, XLH 883 HUGGER, XLH 1100, XLH 1200, XLR, XLS, XLT, XLX, XR, XR1000, M2, X1, S1, S2, S2T, S3, S3T, FIREBOLT XB9R, VRSCA and Blast. All other brand names or trademarks, or registered trademarks used in this catalog are the property of their respective holders.

**CONTENTS:** © Copyright 2008 by Starwest, Inc. • Win Products

All rights are reserved, including the right to reproduce this catalog or portions thereof in any form. Reproduction of any contents is strictly forbidden without prior permission in writing by Starwest Inc. • Win Products.



Starwest, Inc. • Win Products

5231 Maureen Lane

Moorpark, CA 93021

Tel: 805-531-1000 Fax: 805-531-1100

Business Hours: Monday thru Friday, 8:00 AM to 5:00 PM PST

Visit us online at: [www.starwestinc.com](http://www.starwestinc.com)

